



HandyTrac Online[®] for Schlage Programmable Electronic Lock Systems.

As Ingersoll Rand/Schlage's technology and service partner, HandyTrac leverages extensive multifamily industry experience to provide Internet based support and productivity tools not available from other service providers.

✓ Internet based

Perform administrative functions remotely from any PC that has Internet access.

✓ Custom reporting by site, region or national level

Generate customized reports by site, region or national level.

✓ Vendor performance verified by site or region

Know how vendors and employees were in what units and why.

✓ Staff productivity evaluation/enhancement tools

Create graphs of staff productivity in preventative maintenance and other regular site functions.

✓ Automated audit trail and secure off-site data storage

All data is stored in a remote facility with military grade security and triple redundancy protections.

✓ Disaster recovery program

The HandyTrac Technical Team can have your system operational in just minutes.

✓ Training and Support

Our Technical Team is always available for software & hardware support and training.



Electronic Access Control in Easy Steps!

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As Ingersoll Rand/Schlage's technology and service partner, HandyTrac's extensive experience in the multifamily industry allows us to provide cost-effective set up, training and support services.

1 Set Up

- Review & map community resident / staff flow logistics
- Review customer access control requirements
- Develop access matrix for community
- Create the required databases for software operation
- Activate and identify keys by unit and staff member
- Ship database and keys to site

2 Training

Conduct two hours of training with staff via phone or internet

- Software and database installation
- Operating software - SMS
- Operating software - Vendor Key
- Use of all operating tools/devices
- Self lock installation
- Reporting
- System and supply resources
- Provide mechanical key storage-emergency mapping

3 Online Support

Support: *HandyTrac Online*

- Ongoing support for software and system
- Disaster recovery
- Troubleshooting
- Expedite warranty resolution

Remote Access: *View and manage custom reports for site, regional and headquarters from any PC or laptop that has internet access!*

- Audit trail
- Productivity metrics
- Vendor compliance
- Data back-up

* First month fee invoiced with set up charge.